

Welcome Pack





www.abilitymatters.com.au admin@abilitymatters.info

call us: 0426 747 292 or 0434 255 833

I support the



What we can offer

(f) abilitymattersau

- Support Coordination
- Support Connection
- Community Access
- Community Participation
- Daily Activity

(@) @auabilitymatters

About Us

Ability Matters provides support/services to people with disability and encourages them to particiapate in a different activities that will build their confidence, self-esteem and be a valued member of the community

HOW CAN WE HELP

- To assist participants to understand how to use their NDIS funding properly.
- We are focused on the abilities of the participants and not their disabilities.
- To assist the participants to reach their goals.
- To assisst the participants to be aprt of the community.
- To empower the pariticipants to be independent as much as possible.
- To help them fulfill their dreams and visions.
- We support people with disability to reach their goal.

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Vision and Values

Ability Maters provides supports to people with disability and encouraging them to participate in different activities that will build their confidence, self-esteem and be a valued member of the community.

The aim of Ability Matters is to enable people with disability to reach their goals and aspirations

Services Offered

Support Coordination/ Support Connection - is a capacity building support and our Support Coordinators are here to:

- Assist you to understand your NDIS plan to reach your goals.
- Connect you to different service providers and to the community.
- Help you to understand and manage your support budget.

Community Access/ Community Participation – our experienced and friendly Support Staff will help you

- To go to places around town, your neighbourhood or by travelling with you on public transport.
- To travel to and attend your medical, dental, school or work appointments

• To assist you to try new activities or engage in different one like sports, arts, gardening or volunteering.

Daily Activity – Getting a little help with daily activities means you will be empowered to stay active and independent as much as possible. Our Support Team can assist you with

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- Personal care.
- To help you with tasks that you are unable to try or do for yourse

Development-Life Skills

Empowers the increase of independence and confidence assist you to.

- Travel training.
- · Doing household chores independently.
- Money management.

Learn to use mobile phones, computers and tablets.

Privacy and confidentiality

Ability Matters will only collect information that is relevant to the needs of service provision for the participant. Ability Matters will take all reasonable practical steps to ensure that the personal information it uses is accurate, complete and up to date. Ability Matters will take all reasonable practical steps to protect all personal information in its possession and ensure the integrity of the information. Information at times may need to be shared for the purpose of assessment and ensuring our services are suitable, relevant and safe.

Complaints and feedback

If the Participant wishes to give the Provider feedback, the Participant can talk to Ability Matters' Directors on Mobile no: 0426 747 292 or 0434 255 833 or email:

admin@abilitymatters.info

If the Participant is not happy with the provision of supports and wished to make a complaint, the Participant can talk to Ability Matters' Directors on mobile no: 0426 747 292 or 0434 255 833 or email: admin@abilitymatters.info

Ephesians 2:10

"For we are God's handiwork, created in Christ Jesus to do good works, which God prepared in advance for us to do."